

SHIPPING POLICY

We want your order to reach you as smoothly as possible. Delivery timelines may vary depending on where an item is sourced or whether it is specially prepared for you.

STANDARD SHIPPING

Orders are typically processed within **2–4 business days** after confirmation.

Delivery within India generally takes **3–7 business days after dispatch**. Delivery times may vary depending on your location, holidays, courier operations, or circumstances beyond our control.

Once your order has been shipped, tracking information will be shared using the contact details provided at checkout.

ITEMS SHIPPING FROM THE UNITED STATES

Certain pieces from our collections may be sourced or shipped from the **United States**. If your order includes one of these items, **we'll notify you after receiving your order** before proceeding. These items may require approximately 6 additional days beyond our standard delivery timeline.

At that point, you'll have the option to **continue with the order, make eligible changes, or cancel the affected item/order** before it enters processing.

Once you confirm and processing begins, further changes or cancellations may not be possible.

SPECIALLY PREPARED FOR YOU

Some pieces may be **prepared, produced, or assigned specifically for your order**. Wherever this applies, it will be clearly mentioned in the product description before purchase.

These pieces may require approximately **10 additional days** on top of the standard processing and delivery timeline.

Because these items are specially prepared for you, cancellations, changes, returns, or exchanges may be limited once production or preparation has begun, except where an item arrives damaged, defective, or incorrect.

ORDER DETAILS

Please make sure your shipping address, size, and contact information are correct when placing your order. If you need to make a change, contact us as soon as possible. Once an order has been dispatched, we may not be able to modify it.

For any questions regarding your order, please contact our support team through the **Contact page**.

RETURNS & EXCHANGES

Each piece is produced and packed with care. Due to the limited nature of our collections, we currently do not accept returns or exchanges for change of mind, size preference, or personal preference.

If you receive an **incorrect, damaged, or defective item**, please contact us within **7 days of delivery** with your order details and clear photographs of the item.

Once reviewed and approved, we will arrange a replacement or another appropriate resolution.

Items must be unused, unworn, unwashed, and returned with their original packaging and tags, where applicable.

This policy does not affect any rights available to you under applicable consumer law.